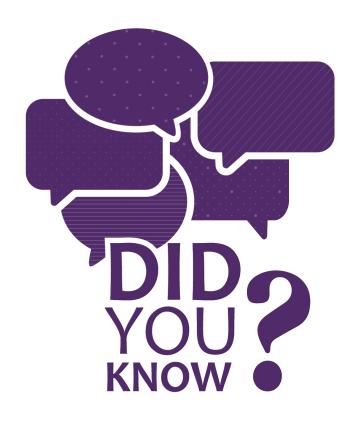
Andgo



Q3. How can I make sure that I always receive a shift offer for Smart Call?

A3. You will only receive two notifications for each shift call out via phone, text message, and/or email depending on your Smart Call Employee Preferences.

You <u>will not</u> receive any additional notifications if the same shift is offered a three or more times, but you will receive the shift offer again in the MySchedule portal.

Time of Shift
Start

Today (0)

Tomorrow (1)

2 - 6 days

7 - 29 days

30 - 112 days

5 days

To ensure you see all available shifts in a timely manner:

- "Shop" for shifts online by frequently checking the MySchedule Employee Portal: andgo.phcnet.ca.
- Bid within the submission window.

Note: For Smart Call, we recommend staff have at least two (2) contact methods setup in their Employee Portal (MySchedule).

Andgo MySchedule Employee Portal: Andgo.phcnet.ca



