



PEOPLE-FORWARD
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2019
2026
**MISSION:
FORWARD**

Memorandum

To All PHC unionized staff scheduled by PHC's centralized People Staffing Office

From Nileshni Sharma, Manager, People Staffing

Date November 22, 2022

Re. **2023 Vacation Planning: Round 3 Begins November 25!**

Round 3 for Annual vacation planning for all Providence unionized staff begins on November 25, 2022.

Using Andgo, staff can log in to their employee portal ([MySchedule](#)) from work, home or mobile device and submit their vacation requests based on up-to-date information like vacation banks, scheduled shifts and quotas.

All employees are expected to use AndGo to request annual vacation if the option is available to you. Unless you have specifically been told not to use AndGo (E.g. Staff who are excluded from their vacation group's quota & specialized units where AndGo was not suitable for annual vacation planning)

About annual vacation planning

In Round 3, staff can submit multiple lists of requests – one request per list may be approved based on unit quota in Round 3. In this round, employees may choose more than one block and/or any variation of individual/single days to ensure the minimum vacation entitlements are booked.

We recommend all employees, especially those with lower seniority, to submit varied preferences (and as many as possible), including during non-peak dates. Vacation is approved as a continuous block with no worked shifts in between (a block can include multiple sets of shifts).

Information regarding annual vacation planning

There is additional information on the website regarding annual vacation planning

Internal website (under the vacation tab):

<https://connect.phcnet.ca/life-career/employee-resources/people-staffing/scheduling-processes>

External website:

<https://andgo.providencehealthcare.org/annual-vacation>

Sites: St. Paul's Hospital | Holy Family Hospital | Mount Saint Joseph Hospital | Youville Residence | St. John Hospice
St. Vincent's: Brock Fahrni, Langara, Honoria Conway - Heather | Crosstown Clinic

Community Dialysis Clinics: Sechelt | Richmond | Powell River | Squamish | North Shore | Vancouver | East Vancouver

**Providence**
HEALTH CARE

How you want to be treated.

Incorrect vacation balance displayed in AndGo

In round 1 & 2 we encountered an error for employees who had a status of leave (E.g. Maternity Leave, sick leave). These employees were displayed an incorrect vacation balance in AndGo compared to the vacation balance provided by payroll. Please use the vacation balance provided by your Manager/Payroll. Attached is a document providing information on how to request vacation above the balance displayed in AndGo.

Community, Facilities & Health Science Professionals

Staff in the Community and Facilities' Subsector and Health Science Professionals must schedule 80% of their vacation entitlement by the deadlines provided below. If staff do not schedule 80% of their vacation by these deadlines, Staffing will schedule it for them to ensure their vacation is taken. Staff may "hold back" the remaining 20% to schedule after annual vacation planning ends using the process outlined below under "Hold Back Days".

Nurses

Nurses must schedule all hours of their vacation entitlement, but may "hold-back" up to 37.5 hours (prorated for part-time staff) to book at a later date (see below process under "Hold Back Days"). Nurses, who do not submit their vacation requests by the deadlines provided below, will have it scheduled for them by Staffing.

"Hold Back Days"

To accommodate staff with last-minute vacation plans or unexpected time away, you may "hold back" some of your vacation entitlement to book off after annual vacation planning ends on Dec. 31.

After Dec. 31, 2022, staff must use the [Scheduling Change Request Form](#) to submit vacation requests for "hold-back days".

Deadlines for booking "hold-back days"

"Hold-back days" must be **scheduled** by **Aug. 1, 2023** and must be **taken** by **Dec. 31, 2023**.

2023 Vacation Planning: key dates & deadlines

** Staff, please check your unit/department's vacation quote **before** requesting vacation. If you do not know the quota for your unit/department, please speak with your managers/leaders.*

Round 3

- Opening date: Friday, Nov. 25, 2022
- Closing date: **Thursday, Dec. 1, 2022**

****Each rounds starts at 00:01 on the day it opens and ends at 23:59 on the day it closes.****

2023 Vacation Planning: important reminders

- Staff who are supported by PHC's centralized Staffing Office must use their employee portal (MySchedule) to select their preferred vacation dates for the year.
- Vacation selection will take place in a series of three rounds (first, second, third).
- Vacation choices are approved based on seniority and operational requirements (quotas).
- We strongly urge employees to include alternate vacation dates with each vacation request to avoid disappointment if their primary choice is not available.
- Payroll sends each leader their employee's vacation entitlements based on the collective agreements.
- **It is the employee's responsibility to review their entitlement at the beginning of the vacation planning process and report any discrepancies to [Payroll](#) (or 604-297-8683).**
- Please monitor your vacation banks throughout the year and do not overbook.
- Vacation entitlements are an estimate because over the course of the year, your vacation entitlement may change due to a leave of absence or a change in your FTE. Therefore, it is your responsibility to check your vacation entitlement during the year and schedule time off accordingly.
- For the most accurate vacation bank value, contact [Payroll](#) (or 604-297-8683).
- 2023 Annual Vacation planning will use the Annual Vacation module that is part of the Andgo staff scheduling system. This new module streamlines vacation planning and cuts down on a lengthy and complicated paper-based process.
- Using the Annual Vacation module, staff can:
 - Make choices and submit ranked requests online directly in MySchedule.
 - Access their annual schedule, approved vacation and estimated vacation bank all in one place.
 - See which dates someone with more seniority has already requested and receive notifications when more senior employees' requests affect your choices. No more guessing games!
 - Have more flexibility around their team's specific vacation planning process.
 - Receive an automatic email notification of their approved and/or denied vacation requests
- As a rule, changes to pre-approved vacation are not allowed; however, if an employee has exceptional circumstances, changes may be considered if mutually agreed upon by the manager and HR.
- Vacation choices will be granted in accordance with the principles of seniority and based on operational requirements and departmental guidelines. Seniority is defined as seniority within the hospital/area of work specific to the employee's union.
- Vacation is granted by seniority for each choice. This means that a junior persons' first choice takes precedence over a senior person's second choice.
- Employees who do not make their vacation choices within the designated time frame will forfeit their seniority rights for that vacation round.
- Vacation carry-over to the following year is not permitted.
- Vacation requests for employees who are not scheduled by Staffing (e.g., Biomedical Engineering staff) should follow the guidelines/processes determined by the manager(s) responsible for that area.
- If an employee's position or rotation changes, every attempt will be made to honor their previously approved vacation.
- Employees may submit vacation requests for "hold back days" during the calendar year. These requests are considered on a first-come, first-serve basis in accordance with departmental guidelines/operational requirements (quotas) of the unit/department and the number of relief staff available to backfill vacation at regular rates. (Seniority will only apply if two requests are received on the same day).

2023 Vacation Planning: roles and responsibilities

Employees

- Check your vacation entitlement and inform Payroll (604-297-8683) ASAP if there is a discrepancy. Your vacation entitlement is your total number of vacation hours that you have accrued and must take in full by December 31 each year, except as otherwise specified in your collective agreement.
- Create vacation requests using MySchedule.
- Submit vacation requests online before the deadlines for Round 1, 2 and 3.
- Monitor your vacation banks throughout the year and do not request time off during a block of time where the quota has been reached.

Our highest priority is the health, safety and wellness of our staff and those we serve. Now more than ever, we need to take care of ourselves so we can take care of others. We also need to ensure safe staffing levels in our hospitals and care homes particularly as we continue to meet the challenges of COVID-19.

Supporting Resources

- [Vacation Leave Guidelines for Unionized Staff \(attached\)](#)
 - Definitions, principles and processes used in annual vacation planning as per the collective agreements.
- [Annual Vacation Planning Q+A \(attached\)](#)
 - Answers to common questions our Staffing team hears most often from staff.
- [Andgo User Guide - Annual Vacation Process \(attached\)](#)
 - Detailed instructions on how to submit vacation requests in Andgo's Annual Vacation Module.
- [Andgo Quick User Guide – How to Request Annual Vacation \(attached\)](#)
 - A quick and easy guide on how to submit vacations requests in Andgo's Annual Vacation Module.
- [Incorrect Vacation Balance Displayed in AndGo](#)
 - A guide on how to request vacation if your AndGo Vacation balance is displayed incorrectly.

Questions?

Please reach out! Email us at VacationPlanningPHC@providencehealth.bc.ca.